

From: [PSC Public Comment](#)
To: [Mike Hall](#)
Subject: RE: Public Comments for Case:
Date: Monday, September 8, 2025 8:27:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Mike Hall [REDACTED]
Sent: Sunday, September 7, 2025 4:00 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Re: Public Comments for Case:

[REDACTED] You have not previously corresponded with this sender.

Please listen to the customers, not the stockholders and the utility companies. Stockholders know the risk of not getting a return on their investment each quarter.

On Sat, Aug 30, 2025 at 2:00 PM KY Public Service Commission Public Comments <psc.comment@ky.gov> wrote:

Public Comments for Case 2025-00257 submitted by [REDACTED] on Saturday, August 30, 2025 at 2:00 PM

Name: Mike Hall

Address: [REDACTED]

City: Virgie

State: Kentucky

Zip Code: 41572

Phone number where you can be reached: [REDACTED]

Home phone:

Comments: The people of Pike Co. KY has long been taken advantage of by AEP Utilities Co. We have been burdened with rate increases to help with the subsidiaries of AEP. If rate increases do not stop you will have less customers to charge because we can no longer afford you and others will be moving out of Pike Co. KY. Why not charge all your subsidiaries the same rate and share the cost over all. Sharing should lower some and possibly raise others. Our electric bill has more than doubled over the past the 2 years and I see no improvement in service. Pike County KY is slowly becoming a fixed income County. We can never get industries to come here if this does not stop.

----- This is a Copy of the email sent to KY
Public Service Commission for Public Comments on Case 2025-00257. This email is
automatically generated please do not reply to this email address.

From: [PSC Public Comment](#)
To: [Patsy Stamper](#)
Subject: RE: Case # 2025-00257
Date: Monday, September 8, 2025 8:27:00 AM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: Patsy Stamper [REDACTED]
Sent: Sunday, September 7, 2025 12:10 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case # 2025-00257

[REDACTED]

[REDACTED]

No rate hike for Ky Power. The people of Ky deserve better.

Thank you in advance

From: [PSC Public Comment](#)
To: ["Teresa Mcalister"](#)
Subject: RE: Case #2025-00257
Date: Monday, September 8, 2025 8:26:00 AM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: Teresa Mcalister [REDACTED]
Sent: Sunday, September 7, 2025 1:26 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case #2025-00257



Sent from my iPhone

As an Appalachian resident, I have struggled with the ever rising costs of aep ky rates. I am an emergency responder and work very hard to make ends meet. I can't imagine people with one income trying to keep the lights on. My electric bill is 350\$ a month. There is only two people on my household. I oppose the rate hike proposition of 14.9%, or case number 2025-00257 Kentucky Power. A utility should not be the size of a luxury car payment. I fear for our children and the younger generation trying to establish financial stability and how this could cripple them and those in poverty.

Thank you.
Teresa Cremeans
[REDACTED]
Ashland KY 41101

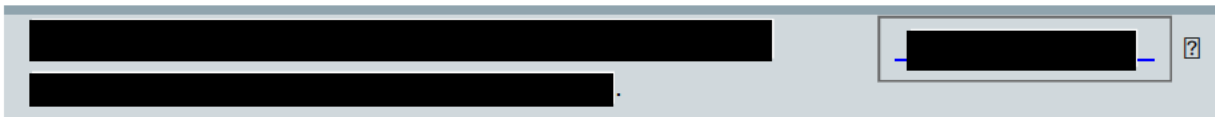
From: [PSC Public Comment](#)
To: [Daisy Boggs](#)
Subject: RE: Case # 2025-00257
Date: Monday, September 8, 2025 8:26:00 AM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: Daisy Boggs [REDACTED]
Sent: Saturday, September 6, 2025 4:39 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case # 2025-00257



I writing to ask you to stop raising the electric bills, Do you realize how hard it is for people on a fixed income to try and pay these outrageous power bills have to decide if you should eat and buy your medicine or pay a power bill? I know you don't need the money, this is a rural area with many Elderly that are struggling with the high power bills. Please stop raising the rates every few months.

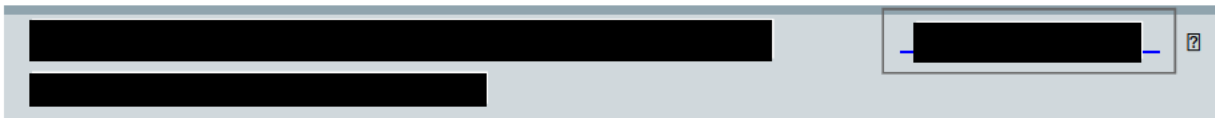
From: [PSC Public Comment](#)
To: [Patsy Stamper](#)
Subject: RE: Case #2025-00257
Date: Monday, September 8, 2025 8:24:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Patsy Stamper [REDACTED]
Sent: Friday, September 5, 2025 8:26 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case #2025-00257



Please don't allow a rate hike for Kentucky Power. My power bill is the highest bill I pay. On Social Security and cannot afford more on my power bill.

From: [PSC Public Comment](#)
To: [Patsy Stamper](#)
Subject: RE: Case #2025-00257
Date: Monday, September 8, 2025 8:24:00 AM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: Patsy Stamper [REDACTED]
Sent: Friday, September 5, 2025 8:24 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case #2025-00257



NO RATE HIKE FOR KY POWER

From: [PSC Public Comment](#)
To: [Daniel Cooper](#)
Subject: RE: Case No. 2025-00257 Kentucky Power
Date: Monday, September 8, 2025 8:23:00 AM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: Daniel Cooper [REDACTED]
Sent: Friday, September 5, 2025 6:11 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case No. 2025-00257 Kentucky Power

[REDACTED] [REDACTED] ?

Obviously against a 14.9% rate increase. People in our eastern Kentucky are already struggling to get by with, low paying jobs, high gas prices and grocery prices and that's just the beginning. Don't put people in a position to lose power because they can't afford to pay their bill.
Sent from my iPhone

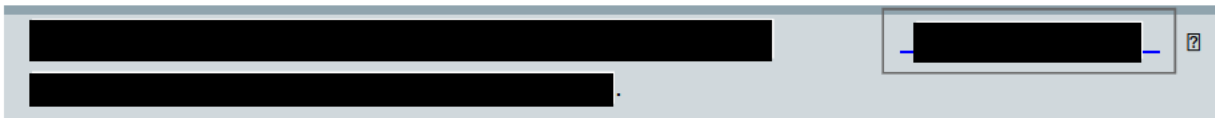
From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: (Case No. 2025-00257 Kentucky Power)
Date: Monday, September 8, 2025 8:23:00 AM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: Sheree L A [REDACTED]
Sent: Thursday, September 4, 2025 11:42 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: (Case No. 2025-00257 Kentucky Power)



My name is:
Sheree Anderson
[REDACTED]
Louisa, KY 41230

I strongly oppose another rate increase requested by Kentucky Power!!

I am 68 years old, widowed and live on social security. I am barely over the limit to receive **Any Assistance** from programs that could help in my situation. Believe me I have tried and even begged for help.

I pay a mortgage, electricity, water, telephone, homeowners insurance, vehicle insurance, gas for my 14 year old vehicle (I cannot afford a newer vehicle), maintenance for my vehicle, tires for my vehicle, lawn care, home repairs, groceries, clothing, hair cut (I can't afford hair coloring, manicures or pedicures), I pay someone to drive me to doctors appointments, Medicare premium, a Medicare supplement premium, copays on medicine, copays to doctors and hospitals, real estate property tax, tax and fees to license my vehicle, hygiene products and I'm sure I'm missing more.

I am choosing between paying my electric bills, buying food or doing without medication and doctor visits. Can you imagine what mental pressure this causes?

I have no neighbors. I live alone and cannot even afford to buy food for a pet to keep me company.

When Kentucky Power switched the Louisa, KY plant from coal to gas we were told the change would decrease our electric bills. We were not told the truth!!

Please do not allow another increase on our electricity bills, I am begging you.

Sincerely

Sheree Anderson

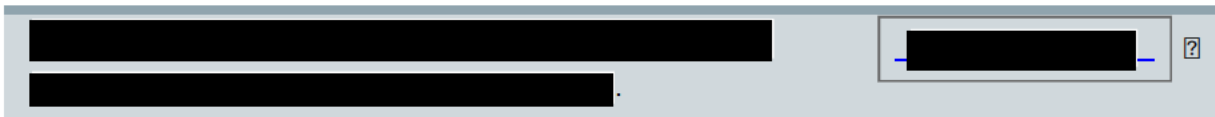
From: [PSC Public Comment](#)
To: [nora swafford](#)
Subject: RE: Case No. 2025-00257 Kentucky Power
Date: Monday, September 8, 2025 8:23:00 AM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: nora swafford [REDACTED]
Sent: Thursday, September 4, 2025 10:48 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case No. 2025-00257 Kentucky Power



Everet and Nora Swafford

[REDACTED]

Louisa KY 41230

As a life long resident of Eastern Kentucky, the proposed rate hike concerns me not only for my family but the elderly of this area. Most elderly live on fixed incomes, and are forced to choose between groceries and bills. This rate increase will further diminish funds for an already impoverished area. We respectfully ask that you deny this increase.

Thank you.

[Yahoo Mail: Search, Organize, Conquer](#)

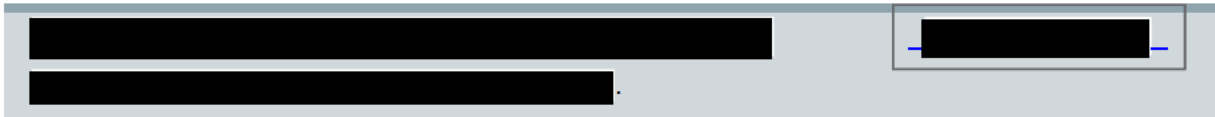
From: [PSC Public Comment](#)
To: [Aimee ball](#)
Subject: RE: 2025-00257
Date: Monday, September 8, 2025 8:22:00 AM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: Aimee ball [REDACTED]
Sent: Thursday, September 4, 2025 10:40 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: 2025-00257



Aimee Ball
[REDACTED]
Louisa, KY 41230

Please do not allow the rate increase from Kentucky Power Company. We simply cannot afford another rate hike!!

Thanks,
Aimee Ball

Get [Outlook for iOS](#)

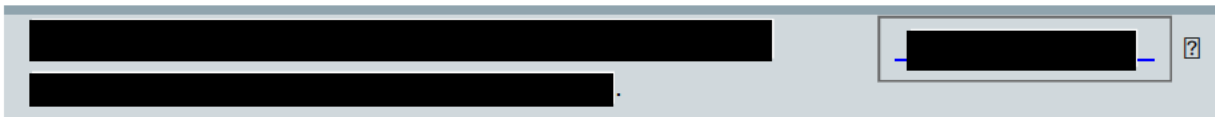
From: [PSC Public Comment](#)
To: [Sandy Litteral](#)
Subject: RE: Case no 2025-00257 Kentucky Power
Date: Monday, September 8, 2025 8:22:00 AM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: Sandy Litteral [REDACTED]
Sent: Thursday, September 4, 2025 9:25 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case no 2025-00257 Kentucky Power



Please do not allow this increase. This is creating hardships in all of our homes is eastern Kentucky.

We just had an increase from the recent hike. The securitized surcharge rider fee. An increase of \$21.06 in July and \$17.79 in August on our bills alone.

Mike and Sandy Litteral

[REDACTED]

Greenup, Ky

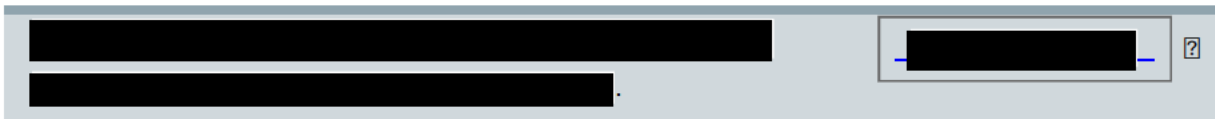
From: [PSC Public Comment](#)
To: [Lisa Oakley](#)
Subject: RE: Opposition to Kentucky Power Rate Increase - Case No. 2025-00257
Date: Monday, September 8, 2025 8:22:00 AM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: Lisa Oakley [REDACTED]
Sent: Thursday, September 4, 2025 8:28 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Opposition to Kentucky Power Rate Increase - Case No. 2025-00257



To the Kentucky Public Service Commission,

am a Kentucky Power customer and I strongly oppose the proposed 14.9% rate increase in

Case No. [2025-00257](#).

Eastern Kentucky families already face high poverty and limited resources. This increase would place an unfair burden on the poorest areas of the state, forcing many to choose between paying their power bill and covering essentials like food, medicine, or rent.

Rates must be fair, just, and reasonable. I urge the PSC to reject or greatly reduce this rate rease, and to protect low-income households and seniors on fixed incomes.

Respectfully,

Lisa Oakley

[REDACTED]

Olive Hill, KY 41164

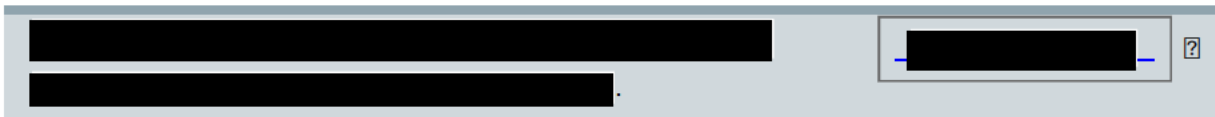
From: [PSC Public Comment](#)
To: [gail decker](#)
Subject: RE:
Date: Monday, September 8, 2025 8:21:00 AM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: gail decker [REDACTED]
Sent: Thursday, September 4, 2025 5:14 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject:



You people need to stop all the people paying your bills we can't even pay our own the way they . We do good to pay what we have. Time to cut government workers pay. All they do is bicker and argue among themselves. People are struggling now it needs to stop

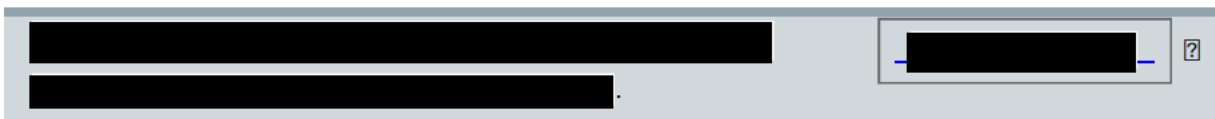
From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Case no. 2025-00257 KY Power
Date: Monday, September 8, 2025 8:21:00 AM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: [REDACTED]
Sent: Thursday, September 4, 2025 4:36 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case no. 2025-00257 KY Power



Kelly Hedrick
[REDACTED] Catlettsburg, KY 41129

As a Ky native and lifelong resident of Ky, I am appalled at the rate hike that is proposed. I can certainly understand that some adjustments may need to be made on occasion but this is ridiculous. We already have the highest rates in KY with some of the poorest people having to pay them.

Surely this is unwarranted and it definitely feels like price gouging, of which I thought, KY had a law against.

This state has a large cross-section of the elderly that are on a fixed income and they are the most susceptible to periods of high heat or extreme cold.

I sincerely ask that this hike be reviewed and lowered.

Thank you for your attention to this matter,

Kelly Hedrick

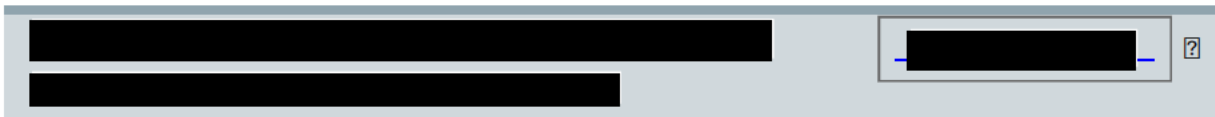
From: [PSC Public Comment](#)
To: [Polley Fire](#)
Subject: RE: AEP ARE CROOKS
Date: Monday, September 8, 2025 8:21:00 AM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: Polley Fire [REDACTED]
Sent: Thursday, September 4, 2025 3:39 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: AEP ARE CROOKS



AEP's recent rate hikes are squeezing hardworking Americans while profits climb. We call on AEP and regulators to suspend these increases, provide immediate customer relief, and ensure transparency so families don't have to choose between paying a bill and putting food on the table.

([Case No. 2025-00257](#) Kentucky Power)

From: [PSC Public Comment](#)
To: [Gwen Duncan](#)
Subject: RE: case no. 2025-00257 Kentucky Power
Date: Monday, September 8, 2025 8:20:00 AM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: Gwen Duncan [REDACTED]
Sent: Thursday, September 4, 2025 11:08 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: case no. 2025-00257 Kentucky Power

[REDACTED]

Please reconsider the proposed rate increase that will overburden so many customers . With a profit of \$13 billion in 2024, AEP has been sufficiently compensated.

Mary Duncan

[REDACTED]

Ashland, Ky.

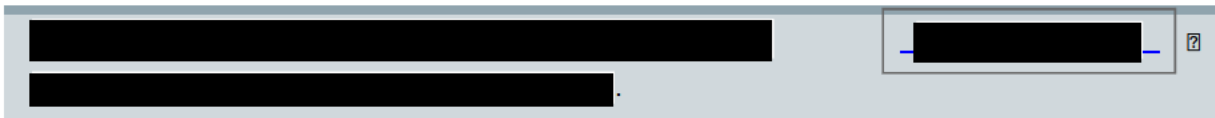
From: [PSC Public Comment](#)
To: [Diana Ruley](#)
Subject: RE: Case No. 2025-00257 Kentucky Power
Date: Monday, September 8, 2025 8:20:00 AM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: Diana Ruley [REDACTED]
Sent: Thursday, September 4, 2025 9:24 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case No. 2025-00257 Kentucky Power



I am writing to object to the proposed rate hike that Kentucky Power is requesting. We have had multiple rate increases over the past few years. We are tired of taking the burden of these rate increases. Kentucky Power can find other ways to recover increased costs. One of the ideas might be to reduce CEO & other executives pay scales.

Please do not allow this proposed rate increase. We can not endure another increase.

Diana Ruley
[REDACTED]
Ashland, Kentucky 41102

Sent from my iPhone

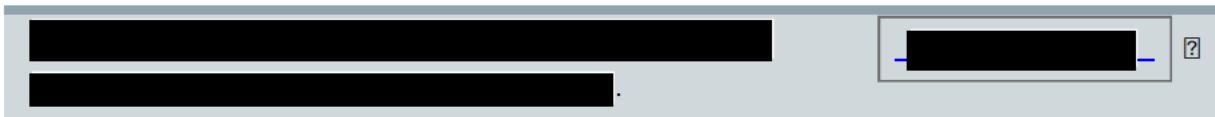
From: [PSC Public Comment](#)
To: [louise day](#)
Subject: RE: 2025-00257
Date: Monday, September 8, 2025 8:34:00 AM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: louise day [REDACTED]
Sent: Monday, September 8, 2025 8:27 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: 2025-00257



Please no more increases. Can't pay bills now. Gotten help.few times thu Northeast and with Medicare Benefits Card. Help.please.

From: [PSC Public Comment](#)
To: [ANGIE MAYNARD](#)
Subject: RE: No increase
Date: Monday, September 8, 2025 8:33:00 AM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: ANGIE MAYNARD [REDACTED]
Sent: Monday, September 8, 2025 5:49 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: No increase

[REDACTED]

[REDACTED]

Electric is high enough. We barely are able to pay it now. Not getting any raises in our pay, but all bills are raising! Ridiculous!
Sent from my iPhone

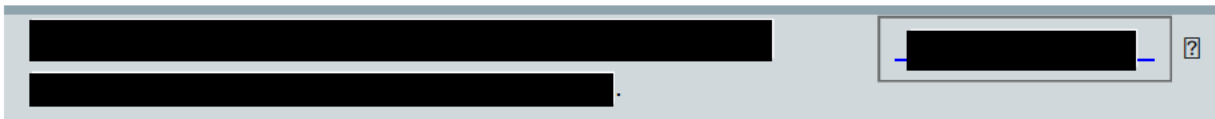
From: [PSC Public Comment](#)
To: [April Maddix](#)
Subject: RE: Case number 2025-00257
Date: Monday, September 8, 2025 8:33:00 AM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: April Maddix [REDACTED]
Sent: Monday, September 8, 2025 12:27 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case number 2025-00257



My family has been struggling to pay our home payment and electricity bill from AEP We are a family of 4 and can barely afford food and now we have to chose between groceries or electricity we also have a child with autism . Please help to not let there be another rate increase that families can't afford . Thank you and God bless

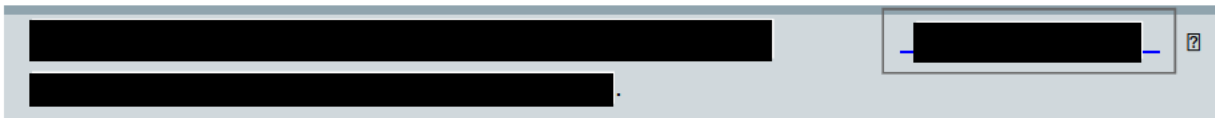
From: [PSC Public Comment](#)
To: [Juanita Arrington](#)
Subject: RE: Case number 2025-00257
Date: Monday, September 8, 2025 8:33:00 AM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: Juanita Arrington [REDACTED]
Sent: Sunday, September 7, 2025 10:52 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case number 2025-00257



Please stop the 14.9% increase Kentucky Power is requesting. We are retired on fixed incomes and live day to day in fear that our Social Security will be cut or eliminated under the current administration. Seems the only thing for certain these days is cost of living will continue to increase while incomes stagnate. When is enough enough? Families in Eastern Kentucky are struggling. Please stop the increase and help Eastern Kentucky. Our electric bills are higher now than they've ever been. We can't take much more.

Thank you for listening.
Juanita Arrington
Grayson, Kentucky

Sent from my iPad

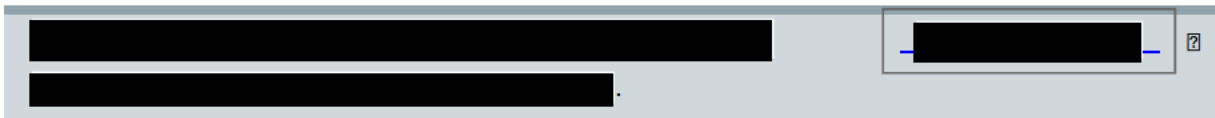
From: [PSC Public Comment](#)
To: [karen speer](#)
Subject: RE: 2025-00257
Date: Monday, September 8, 2025 8:32:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: karen speer [REDACTED]
Sent: Sunday, September 7, 2025 10:12 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: 2025-00257



Dear Kentucky Power,

My name is Karen Cobb, and my husband and I are long-time customers deeply concerned about the proposed 14.9% increase in electricity rates. This increase presents a significant hardship for our family, and many others in our community, particularly given the stagnant minimum wage in Kentucky.

We are a family of six living on a modest income. The rising cost of living, coupled with this substantial rate increase, forces us to make impossible choices between essential needs such as food, clothing, and electricity. We frequently find ourselves requesting payment extensions, a situation that causes considerable stress and anxiety.

This proposed increase is unsustainable. It threatens the financial stability of countless Kentucky families and will likely force many to make difficult sacrifices, impacting their quality of life. We urge you to reconsider this rate hike and explore alternative solutions that prioritize the well-being of your customers. We believe a more equitable approach is necessary to ensure access to essential utilities for all Kentuckians. We request a detailed explanation of the rationale behind this increase and an opportunity to discuss

potential mitigating strategies.

Sincerely,

Karen Cobb

[Sent from Yahoo Mail for iPhone](#)

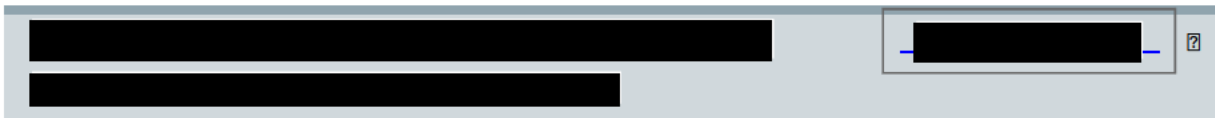
From: [PSC Public Comment](#)
To: [Jessie Boyles](#)
Subject: RE: 2025-00257
Date: Monday, September 8, 2025 8:32:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Jessie Boyles [REDACTED]
Sent: Sunday, September 7, 2025 10:10 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: 2025-00257



Hello,

My name is Jessica Boyles, and I live in Worthington, Kentucky, which is part of rural Greenup County. My husband is a disabled veteran, and we are raising two school-aged children. While I work full time, our income is considered too high to qualify for any type of government assistance.

Despite this, we are already struggling with rising costs. This summer, our electric bill exceeded our mortgage payment, an unsustainable burden for any working family. Asking households to shoulder an additional 14.9% increase is not only unreasonable but also harmful. Families like mine will be forced to make impossible choices between paying for utilities, buying quality groceries, or meeting other essential needs.

This increase disproportionately impacts rural Kentuckians, disabled individuals, working families, and seniors on fixed incomes. We cannot absorb another major hike in living expenses. Utility service is not a luxury, it is a necessity, and access to affordable power is critical to the health, safety, and dignity of our community.

I urge you to oppose this proposed rate increase and stand with the families you represent. We need real solutions that balance the utility's needs with fairness to the people who are already carrying heavy financial burdens.

Thank you for your time and for listening to the concerns of your constituents.

Sincerely,

Jessica Boyles

Worthington, KY

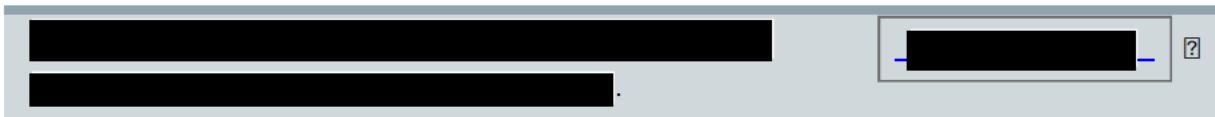
From: [PSC Public Comment](#)
To: [Coco Chaffin](#)
Subject: RE: Case number 2025-00257 no increaes
Date: Monday, September 8, 2025 8:32:00 AM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: Coco Chaffin [REDACTED]
Sent: Sunday, September 7, 2025 9:34 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case number 2025-00257 no increaes



My ole man is on oxygen we cannot afford higher bill if it goes any higher it will probably be shut off alone with other people that's just nearly making it thank you going make more money think about how much you will lose people let it go so high then shut off then you will be out of that money before you raise it thin first that you Bonita Kilburn

[Yahoo Mail: Search, Organize, Conquer](#)

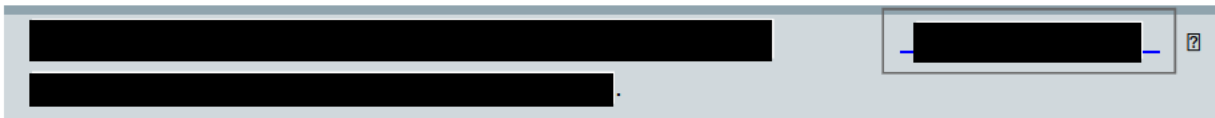
From: [PSC Public Comment](#)
To: [Kala Rice](#)
Subject: RE: No Increase
Date: Monday, September 8, 2025 8:32:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Kala Rice [REDACTED]
Sent: Sunday, September 7, 2025 9:31 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: No Increase



Our electric bill has raised so much that now I'm needing to go back to work just to help my husband with our utilities. I currently stay home with our children because we don't have any support to watch them. I have also had to help my father with his electric bill because it has went up so much and he can't afford it. We can't afford for it to raise anymore. I don't see how it can keep going up:(please consider helping KY with our electric bills. Thank you!

From: [PSC Public Comment](#)
To: [brenda.stidham](#)
Subject: RE: 2025-00257
Date: Monday, September 8, 2025 8:31:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: brenda.stidham [REDACTED]
Sent: Sunday, September 7, 2025 9:23 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: 2025-00257

[REDACTED] [REDACTED] ?

Please no increase in the electric. I live at [REDACTED] catlettsburg ky 41129. I cannot afford anymore high electric bills. I work pay check to pay check plus I raise my grandbabies. I work restaurant work. I have Lupus, diabetes, fibromyalgia, high blood pressure and im not able to work. But someone has to pay the bills. Please im a single mama please lower the electric bills. Im begging. I cannot afford my monthly meds due to the bills being so high.

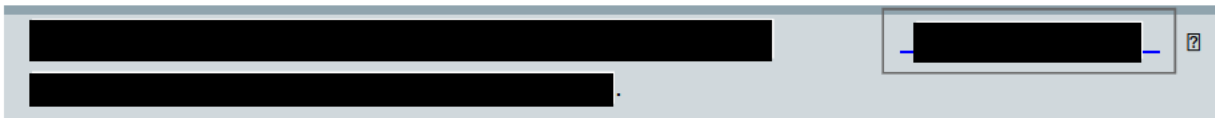
From: [PSC Public Comment](#)
To: ["Nate Dog"](#)
Subject: RE: Concerned
Date: Monday, September 8, 2025 8:31:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Nate Dog [REDACTED]
Sent: Sunday, September 7, 2025 9:20 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Concerned



I hope that this rate increase will be thought about long and hard . We cannot pay these high bills. Please try to understand that by the time that we pay our utilities there is barely any money left for groceries. We all have families to feed, kids attending school that has needs to buy for. Please help stop these high electric bills, it's outrageous. Not everyone has high paying jobs, a lot of people using Ky Power are on fixed incomes and we can't make it with bills taking biggest part of our checks

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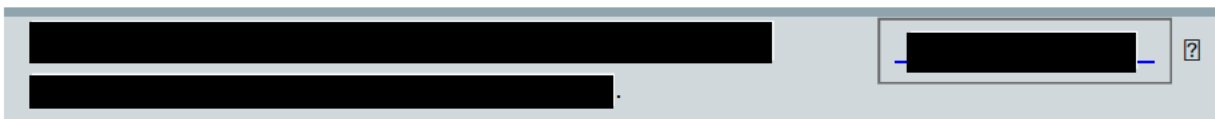
From: [PSC Public Comment](#)
To: [Tabitha Moore](#)
Subject: RE: Case #2025-00257
Date: Monday, September 8, 2025 8:31:00 AM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: Tabitha Moore [REDACTED]
Sent: Sunday, September 7, 2025 9:03 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case #2025-00257



To Whom it May Concern:

My name is Tabitha Moore and I live in Catlettsburg, KY. I am a wife and a mother. I manage the household finances and I am greatly concerned about the proposed rate increase from Ky Power. Our electric bill is my second highest bill behind only my mortgage. We are on the AMP plan to keep the bill consistent but even on that my bill is routinely \$400+. My family cannot afford our electric bill to go higher.

Winter is approaching and we have electric heat so my bill will increase as it is. A rate increase in addition to that will be impossible to manage. I am begging you to reject this proposal from the KY Power company. Thank you for your attention to this matter.

Thank you,
Tabitha Moore

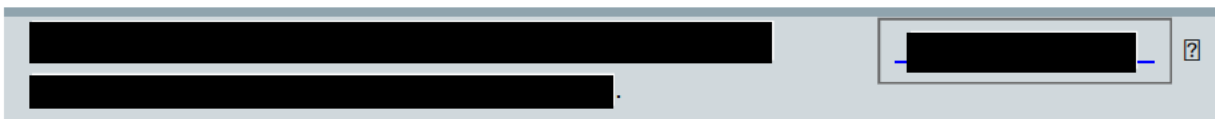
From: [PSC Public Comment](#)
To: [Eric Mcdowell](#)
Subject: RE: Electric bill
Date: Monday, September 8, 2025 8:30:00 AM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: Eric Mcdowell [REDACTED]
Sent: Sunday, September 7, 2025 8:59 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Electric bill



Regarding 2025-00257. Our electric bills in Carter county for AEP is already high enough. This time last year my electric bill was my bill was 268, this year it's almost 500\$. Enough is enough. I make 17\$ a hour my wife makes 12 a hour. It takes most of our checks just to pay the bills. As with most of the citizens in this county we live paycheck to paycheck, we can no afford another electric increase. If the electric goes up anymore it's going to get to the point that people in this county is going to have to work JUST to pay the electric bill. In brother in-law is having to sale his house that he has worked his whole life to buy and move into a mobile home because his electric bill has gotten so high that he can no longer afford it. I mean come on, out state Rep's and local Rep's that we elected and put into office is supposed to be standing up for us. Now let's see y'all do it. Put a stop to this.

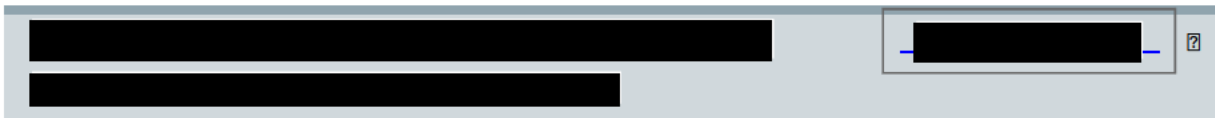
From: [PSC Public Comment](#)
To: [Kayla Hicks](#)
Subject: RE: Opposition to Kentucky Power Rate Increase - Case NO. 2025-00257
Date: Monday, September 8, 2025 8:30:00 AM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: Kayla Hicks [REDACTED]
Sent: Sunday, September 7, 2025 8:46 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Opposition to Kentucky Power Rate Increase - Case NO. 2025-00257



To Whom It May Concern,

I'm writing on behalf of my family to express the deep concern and hardship we're already experiencing due to the continuing increase in our electricity rates.

We are a working household doing our best to provide for our children- not just the essentials, but the kind of joyful, memory-making moments that only come while they're little. Lately, that's become harder than ever. Our electric bill has climbed so high that it's nearly equal to our mortgage. That's not just a number- it's the difference between a full fridge and an empty one. Between saying yes to a weekend ice cream outing or having to explain why we can't afford it.

We understand that cost of everything has increased and that companies must adjust as well. But when those adjustments make it impossible for families to meet basic needs, something is broken. We're not asking for luxuries. We're asking for fairness, for compassion, and for a chance to raise our kids without having to choose between electricity or groceries.

We hope you'll consider the impact these rates have on real families- on children

who deserve warmth, light, and simple joys of childhood. We're not just numbers on a bill. We're people trying to hold onto the kind of memories that last a lifetime.

Thank you for taking the time to hear us.

Respectfully,

Kayla Hicks

A solid black rectangular box used to redact the signature of Kayla Hicks.

Flatwoods, KY 41139

From: [PSC Public Comment](#)
To: [Tina Hall](#)
Subject: RE: 2025-00257
Date: Monday, September 8, 2025 8:29:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Tina Hall [REDACTED]
Sent: Sunday, September 7, 2025 8:44 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: 2025-00257

[REDACTED] [REDACTED] ?

We live on [REDACTED] in Greenup County, our electric bill has raised tremendously over the 30 years we have lived here... we are senior citizens on a fixed income and we can't keep paying these increases, it's ridiculous! We say NO TO INCREASE'S!

From: [PSC Public Comment](#)
To: [anna freitas](#)
Subject: RE: Case # 2025-00257
Date: Monday, September 8, 2025 8:29:00 AM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: anna freitas [REDACTED]
Sent: Sunday, September 7, 2025 8:38 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case # 2025-00257

[REDACTED] [REDACTED] ?

I oppose the Kentucky Power 14.9% rate We in Carter County already pay the highest average residential bill in the state and the continued rate hikes are hurting our families.

NO INCREASE! My rates increased already last year. Another increase is absolutely awful. It impacts my household negatively and with winter coming the cost to heat my house will be virtually impossible.

Sent from my iPhone

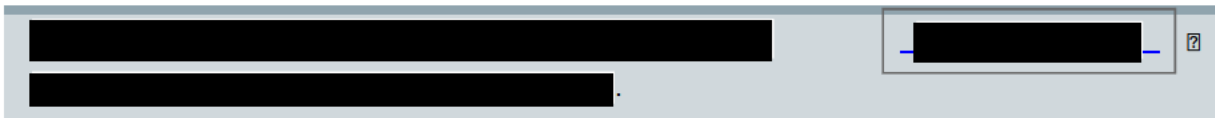
From: [PSC Public Comment](#)
To: [Shana Kramer](#)
Subject: RE: Case #2025-00257
Date: Monday, September 8, 2025 8:29:00 AM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: Shana Kramer [REDACTED]
Sent: Sunday, September 7, 2025 8:24 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case #2025-00257



To whom it may concern,

I am writing to express my opposition to the Kentucky Power 14.9% rate increase.

I live in Boyd County. I have a family of 5, with another on the way. Even as a family of 5, we do not use excessive power in our home. And yet, it has become increasingly difficult to pay our electricity bill due to Kentucky Power's decision to continuously increase rates. It has become so difficult, in fact - that I have to consider cutting out other important expenses, such as life insurance. Kentucky Power has sent out a number of emails stating that they care about their customers. I can assure you - we do not feel cared for. Where I live, I am unaware of other options for electricity providers. It feels as though we are being taken advantage of - that they are increasing rates because they can, because we do not have a choice in who our provider is. This feels unethical and wrong.

Families in our communities are already struggling to make their budget work with the increase in prices at the grocery store alone. What was once considered a desirable income, now barely covers the bills, and it feels impossible to even imagine being able to leave our children with any generational wealth, as it seems that the cards are all stacked against us as inflation continues to burn larger and larger holes in our pockets.

Please side with the citizens of Kentucky. Please oppose Kentucky Power.

Thank you,
Shana Barreras

Sent from my iPhone

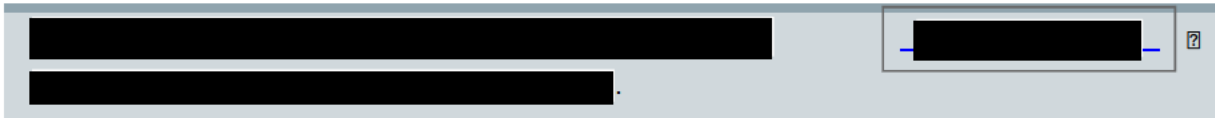
From: [PSC Public Comment](#)
To: [Jennifer Terry](#)
Subject: RE: Case 2025-00257
Date: Monday, September 8, 2025 8:29:00 AM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: Jennifer Terry [REDACTED]
Sent: Sunday, September 7, 2025 8:23 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case 2025-00257



To whom it may concern:

We are customers and residents in Ashland, Ky. I am writing to express our opposition to the proposed rate increase. The existing rates are already extremely high and making it unmanageable to live here. Last month our bill was over \$400 for the month. Last year for the same KWH/usage amount we paid almost \$100 less. This bill was simply cost increases as I was comparing usage amounts not the same months. We have family living in various parts of Ohio, Maryland, Georgia and other areas of Kentucky and we are paying substantially more in utility bills for similar spaces than any of those living in other areas. They also keep their AC running more than I do here. An additional 14% increase would make it impossible to continue living in this area.

Thank you
Jennifer Terry
Ashland, KY
Sent from my iPhone

From: [PSC Public Comment](#)
To: ["Caleb Johnson"](#)
Subject: RE: 2025-00257
Date: Monday, September 8, 2025 8:28:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Caleb Johnson [REDACTED]
Sent: Sunday, September 7, 2025 7:57 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: 2025-00257

[REDACTED]

[REDACTED]

[REDACTED] ?

NO INCREASE. I live in Rush Ky 41168 my house hold is a one income it's to expensive for childcare and with everything going up and up we can barely afford are bills as it is

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Case number 2025-00257
Date: Monday, September 8, 2025 8:28:00 AM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: Cheri 54 [REDACTED]
Sent: Sunday, September 7, 2025 7:21 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case number 2025-00257

[REDACTED]

[REDACTED]

Your profits above people again, I see. Using the customers as captured indentured servants with your constant rate increases. May there come a day when your service, and I use that term loosely, is no longer required by the citizens of Kentucky.

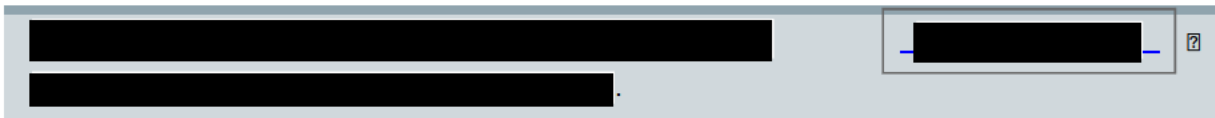
From: [PSC Public Comment](#)
To: ["Michelle Johnson"](#)
Subject: RE: 2025-00257
Date: Monday, September 8, 2025 8:28:00 AM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: Michelle Johnson [REDACTED]
Sent: Sunday, September 7, 2025 7:15 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: 2025-00257



NO INCREASE!!!!

I live in Carter county Kentucky and I am on a fixed income (husband retired due to health issues). Electric bill is so high I can barely afford to keep it paid. Some months we can't even go to the grocery store or pick up our medication because it's either eat, be healthy or have lights. It's ridiculous to have to choose. Our income isn't even as low as others we know. I have no idea how the make it. We don't need ANY MORE INCREASES!!! If anything we need some decreases!!!

Sent from my iPhone

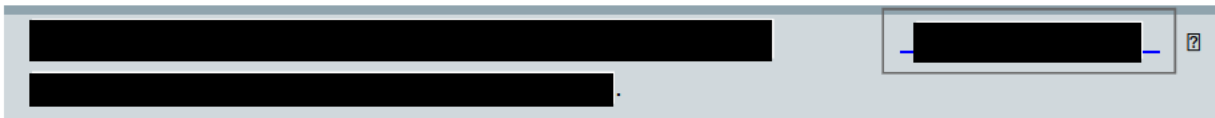
From: [PSC Public Comment](#)
To: ["Holly Hughes"](#)
Subject: RE: Case number 2025-00257
Date: Monday, September 8, 2025 8:27:00 AM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Holly Hughes [REDACTED]
Sent: Sunday, September 7, 2025 6:44 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case number 2025-00257



Dear Kentucky Power Leadership,

I'm writing from Ashland, Kentucky as a customer, parent, and neighbor who's terrified of what another double-digit rate increase will do to families here.

You have announced a new base-rate request that would raise residential bills by 14.9%. That comes on the heels of the 5.66% increase approved in January 2024 and the 6.37% securitization surcharge added in July 2025. If this latest request is approved, the cumulative impact since early 2024 would push typical bills roughly 29% higher than before—an increase our community simply cannot withstand.

This isn't an abstract policy discussion. My household has seen bills hit \$400 on "budget billing". Many neighbors are getting monthly amounts they cannot afford even on the budget. In Ashland, the median household income is just \$52,199, and about 23% of residents live below the poverty line. A \$400+ electric bill alone consumes ~9% of the median household's monthly gross income. Energy experts consider 6% of income a "high" energy burden and 10%+ "severe." We are already there—or dangerously close—before your proposed hike lands.

Kentucky's electric system is a regulated monopoly. We do not have retail choice. We cannot pick a different provider if prices become punishing. With that monopoly privilege comes a duty of care to the people you serve. Piling on another double-digit increase after two sizable hikes in two years feels less like "keeping the lights on" and more like exploiting the lack of alternatives in one of the most economically fragile regions of the state.

Reliable power is essential. But essential does not mean exploitative. When a regulated monopoly repeatedly seeks large hikes from a region with low incomes and high poverty, it breaks trust. Please do the right thing: pull back this request and bring forward a plan that lowers bills through efficiency and targeted help—not through ever-higher charges.

Respectfully,

Holly Hughes

Ashland, Kentucky

[REDACTED]

Public Comments Received for Case Number: 2025-00257
Response Thursday, September 4, 2025

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The documents in this case are available at: [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

Received through Public Comments

Wednesday, September 3, 2025

From: Connie coleman
City: Fedscreek
State: Ky
Zip: 41524

Comments:

Constantly rising power bills and rate increases back to back it never stops , the arguments are less people here so rates need to increase to cover cost , but make that make sense .. less people , less power usage , no need for all the increases , people in the area alot of fixed income are barely making ends meet , food on the table or lights on , its unethical to say the least . So if there is anyway to vote against this could someone please contact me with details

Public Comments Received for Case Number: 2025-00257
Response Thursday, September 4, 2025

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The documents in this case are available at: [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

Received through Public Comments

Wednesday, September 3, 2025

From: Ricky Caudill
City: Viper
State: Kentucky
Zip: 41774

Comments:

We cant handle another rise on the electric bills us people that are on small budget cant afford another rise

Public Comments Received for Case Number: 2025-00257
Response Thursday, September 4, 2025

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Thank you for your interest in this matter.

Received through Public Comments

Wednesday, September 3, 2025

From: Jennifer Caudill
City: Hazard
State: Ky
Zip: 41701

Comments:

The rate increase request is ridiculous. Ky power states that one justification is due to the declining population. Current utility rates and the cost of living vs income is the main reason people are LEAVING east KY! Do better KY before the entire area is a ghost town!

Public Comments Received for Case Number: 2025-00257
Response Thursday, September 4, 2025

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence.

The documents in this case are available at: [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

Received through Public Comments

Wednesday, September 3, 2025

From: Amanda mullins
City: Combs
State: KY
Zip: 41729

Comments:

Kentucky power has been requesting rate increases over and over and usually gets most of what they want. The people in eastern Ky can't afford these rate increases. It's unfair and unjust and should be denied. We shouldn't be paying for the fact that they don't know how to run a company and we're lining their pockets. They charge what they want and you continue to let them away with it. It's criminal what they are doing. It has to be stopped.

Public Comments Received for Case Number: 2025-00257
Response Thursday, September 4, 2025

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Thank you for your interest in this matter.

Received through Public Comments

Wednesday, September 3, 2025

From: Amber Varney
City: Raccoon
State: KY
Zip: 41557

Comments:

The people of Eastern Kentucky already pay some of the highest electric rates in the nation. Our communities struggle where the median income is well below the national poverty line, but our utility costs are well above the national average. Numerous families have to choose between feeding families, purchasing life sustaining medications, or paying their utility bills. Kentucky Power continues to boast record profits every single quarter of every single year but yet they still continue to request rate increases. If a company is boasting over a BILLION DOLLARS in PROFIT then why do they need to continue to increase rates for the service area? Before rate increases are granted they should have to show that they have minimized expenditures and that they have a strong financial need. Profiting over a billion dollars in a quarter, or even in a year, while paying out hundreds of thousands of dollars in corporate bonuses should not stand to justify a rate increase.

Public Comments Received for Case Number: 2025-00257
Response Thursday, September 4, 2025

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Thank you for your interest in this matter.

Received through Public Comments

Wednesday, September 3, 2025

From: Angela Marcum
City: Ashland
State: KY
Zip: 41101

Comments:

Opposition to the proposed 14.9% rate increase in Case No. 2025-00257.

As a current Kentucky Power customer I find it outrageous that Eastern Kentucky individuals and families who are facing poverty and have limited resources are being targeted for this unfair rate increase. This increase has the potential to leave already struggling families and seniors to make the choice between their basic needs such as food and medicine or paying their already outrageous electric bills. I am urging the PSC to reject or greatly reduce this rate increase and protect low income or senior households who are already on a fixed income.

Public Comments Received for Case Number: 2025-00257
Response Thursday, September 4, 2025

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Thank you for your interest in this matter.

Received through Public Comments

Wednesday, September 3, 2025

From: Renee Robinson
City: Virgie
State: KENTUCKY
Zip: 41572

Comments:

We cannot afford any additional rate increases. Their reason is "loss of residents". People are leaving the area, because they cannot afford to pay the bills, here. KY Power (AEP) is running people out of the state with their costs. They have a monopoly in the area. It would be nice if they had some competition, like other areas in the state.

Please deny their rate increase request. We cannot absorb more costs. People, including myself, can barely pay bills as it is.

Public Comments Received for Case Number: 2025-00257
Response Thursday, September 4, 2025

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Thank you for your interest in this matter.

Received through Public Comments

Wednesday, September 3, 2025

From: Timothy Duane Neese
City: Ashland
State: KY
Zip: 41102

Comments:

KY PSC enough is enough. KPC just received a win from you on the securitized rider that went into effect in July that raised my bill another 20\$ a month. Ky folk cant afford anymore. Your work should benefit the people of KY not the profits of a mismanaged company. You will have us burning candles for light, taking cold showers and washing our clothes in the creek to be able to afford 1000kw. Ridiculous. The fees on my bill total almost 100\$.

Public Comments Received for Case Number: 2025-00257
Response Thursday, September 4, 2025

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Thank you for your interest in this matter.

Received through CIS Inquiry

Wednesday, September 3, 2025

From: Jessica Taulbee
City: Hazard
State: Ky
Zip: 41701

Comments:

I have seen the proposed rate increase, YET AGAIN, for our power bills. How are we expected to pay even more now? How can AEP possibly get away with charging us more than they already do. We just had an increase last year, which we all complained about. I was placed on an adjusted payment plan simply because of this. We cannot afford another increase. We are working jobs literally just to pay our power bills. It is beyond ridiculous at this point. AEP had a PROFIT in the billions! Meanwhile we are struggling to just buy basic groceries because of how high our bills are. People cannot be expected to keep living here in eastern Kentucky with these continued increases on us. We are going to be forced to leave or starve to death. Something has to give. A single parent like me, cannot survive like this. We are starting to see that nobody truly cares about the people of eastern Kentucky.

Public Comments Received for Case Number: 2025-00257
Response Thursday, September 4, 2025

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Thank you for your interest in this matter.

Received through CIS Inquiry

Wednesday, September 3, 2025

From: Logan
City: Wheelwright
State: KY
Zip: 41669

Comments:

Price increase request should be denied we pay the highest rates it seems. Every year it goes up. Complaint for 200500257

Public Comments Received for Case Number: 2025-00257
Response Thursday, September 4, 2025

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Thank you for your interest in this matter.

Received through CIS Inquiry

Wednesday, September 3, 2025

From: Mary Slone
City: Weeksbury
State: KY
Zip: 41667

Comments:

I understand Kentucky Power has asked for another rate increase and I for one would like to protest this rate increase according to 2025-00257. Our power bills are already more than most other places. My only source of heat is electric. Everything I have is electric. In the winter time, my power bill sometimes goes over \$500.00 per month. Southern Water has been granted an increase on our water bills. Food prices are out of sight. I have medical bills I am responsible for. I am an 81 year old widow with Social Security as my only source of income. I pray you will take into consideration the area where I live is a very poor part of Kentucky. I worked until I was 68 years old and now I have to worry about making ends meet. Last year I got sick and found out my heart was only working 15%. I had to wear a defibrillator for 5 months and I still owe almost 2700.00 to the Company and this is after my insurance had paid their part. I pay them \$50.00

From: [PSC Public Comment](#)
To: [roberta littleton](#)
Cc: [Amber Pratt Hanners](#); [Randy Pratt](#); [Alizabeth Littleton](#)
Subject: RE: Re case 2025-00257
Date: Monday, September 8, 2025 1:27:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: roberta littleton [REDACTED]
Sent: Monday, September 8, 2025 1:02 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Cc: Amber Pratt Hanners [REDACTED]; Randy Pratt [REDACTED];
Alizabeth Littleton [REDACTED]
Subject: Re case 2025-00257

[REDACTED] [REDACTED] ?

This is for 3 families in CC too.

We can NOT afford any rate increases in our area. Seniors and low income are choosing between higher groceries, medical needs, prescriptions and utilities already. We got the lottery, Sandy's gambling... we were told these would help the area and THEY HAVE NOT!!

Henry & Roberta Littleton
Blevins, Pratt and Hanners households
[REDACTED], Ashland, KY 41102
[REDACTED], Ashland, KY 41102

[REDACTED]

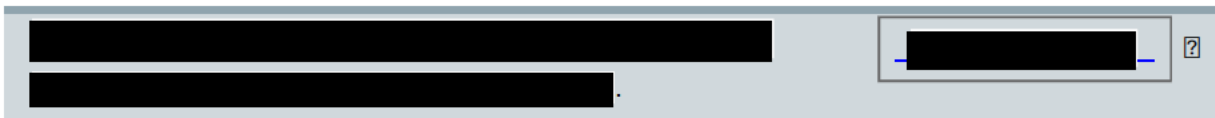
From: [PSC Public Comment](#)
To: [Melissa Dillon](#)
Subject: RE: Case# 2025-00257 Kentucky Power
Date: Monday, September 8, 2025 1:26:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Melissa Dillon [REDACTED]
Sent: Monday, September 8, 2025 12:50 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case# 2025-00257 Kentucky Power



Melissa Dillon

[REDACTED]
Ashland, KY 41101
September 8, 2025

Kentucky Public Service Commission
2111 Sower Boulevard
P.O. Box 615
Frankfort, KY 40602

Re: Public Comment on Kentucky Power's Proposed 14.9% Rate Increase

To the Members of the Commission:

I am writing to express my strong opposition to Kentucky Power's proposed 14.9% residential rate hike. Families and communities in Eastern Kentucky are already carrying one of the heaviest energy burdens in the state, with Kentucky Power customers paying the highest average residential bills in Kentucky. This proposal would only make that hardship worse.

Kentucky Power has attempted to justify these increases by pointing to services they already provide, while also citing "loss of load" due to reduced customer usage. In reality, ratepayers have worked hard over the past decade to reduce energy consumption. Rather than rewarding efficiency and conservation, Kentucky Power is penalizing customers for it.

The company reported a profit of **\$13.7858 billion in 2024**, an increase of **11.13% from the prior year**. It is deeply unfair for a corporation earning record profits to demand further sacrifices from the very people who can least afford it.

This increase also comes on the heels of multiple prior hikes. Customers are still paying for the **6.37% increase tied to the 2016 retirement of the Big Sandy coal plant**, which resulted in the loss of good-paying jobs and critical local services. Additional increases in **2021 and 2023** have already strained households beyond reason.

The proposed 14.9% hike far outpaces inflation. If approved, it would **double the rate of inflation since 2010**. Many Kentuckians already spend as much as **12% of their monthly income on power bills**. For those families, this proposal would mean impossible choices between keeping the lights on, paying for food, or affording medical care. Simply put, we cannot afford it.

The Public Service Commission has a duty to protect consumers from unjust and unreasonable utility practices. I ask: will the PSC do what is right for the residents of Eastern Kentucky, or will struggling families once again be left out in the cold?

Respectfully submitted,
Melissa Dillon

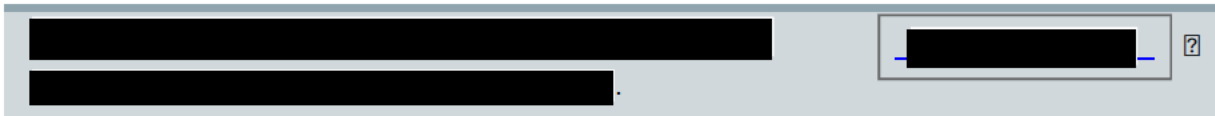
From: [PSC Public Comment](#)
To: [Sylvia Morrison](#)
Subject: RE: Case # 2025-00257 Kentucky Power
Date: Monday, September 8, 2025 1:26:00 PM

Case No. 2025-00257

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Sylvia Morrison [REDACTED]
Sent: Monday, September 8, 2025 10:30 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case # 2025-00257 Kentucky Power



Sylvia McClelland Morrison

[REDACTED]

Ashland, Ky. 41101

[REDACTED]

Sept. 8, 2025

Dear PSC:

It seems as if every time I send an email to comment on AEP's request for a rate increase they ask for another almost immediately. I can quote facts. But I believe real world experience often holds more weight. Thus I'll share my own.

As I went through my AEP records I discovered in Aug. 2024 my average temp was the same as Aug. 2025 (78 degrees). As you can see my temp was kept quite high. But the difference was my bill was \$74.09 more. May I also add all but two lights are LED. They

are CFL 15 watts. I have a small 2 bedroom house.

My 94 yr. old widowed neighbor has a similar size house. The only light she keeps on is in the room she's in. We all warn her how dangerous that is at her age. But she can barely afford her electric bill now.

When the current federal budget passed there was already a deduction in heating assistance. So much so that it ran out of money almost 2 weeks early. I've had several friends tell me if not for LiHeap they would have been made homeless because they just didn't have that much money.

Please consider these real experiences along with cold facts. There is no reason anyone should get sick or die from heat or cold. If counties only a fraction of our size (smaller or larger) can profit on less there is no excuse Kentucky Power needs more.

Thank You for your consideration.

Sincerely,
Sylvia McClelland Morrison

--

[REDACTED]

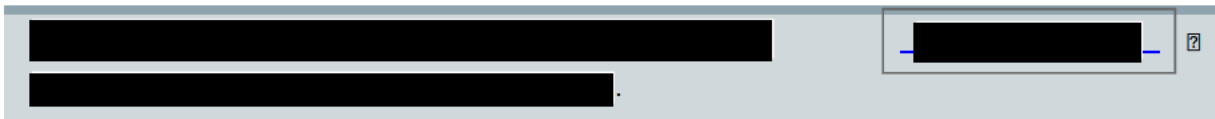
From: [PSC Public Comment](#)
To: ["gelswick"](#)
Subject: RE: Case No. 2025-00257 Kentucky Power
Date: Monday, September 8, 2025 1:25:00 PM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: gelswick [REDACTED]
Sent: Monday, September 8, 2025 10:29 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case No. 2025-00257 Kentucky Power



Garnet Faye Elswick
[REDACTED]
Ashland, Kentucky 41102

Please NO INCREASE!

I am a retired widow and live on social security. I have lived at my home for 22 years and my electric bill just keeps getting higher. Recently on June 30th 2025 AEP put a "Securitized Surcharge" on all of our bills, causing mine to go up \$13.75. That's just one month. American Electric Power annual gross profit for 2024 was \$13.785B, a 11.13% increase. So I ask that the proposed rate hike of 14.9 will be a big NO!
Thank you

Sent from my Galaxy

From: [PSC Public Comment](#)
To: ["Patsy Stamper"](#)
Subject: RE: Case # 2025-00257
Date: Monday, September 8, 2025 1:25:00 PM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: Patsy Stamper [REDACTED]
Sent: Monday, September 8, 2025 10:18 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case # 2025-00257

[REDACTED]

[REDACTED]

Please no rate hike for Ky Power. You just granted them one. We are not good in Eastern Ky. Please consider the people trying to live paycheck to paycheck.

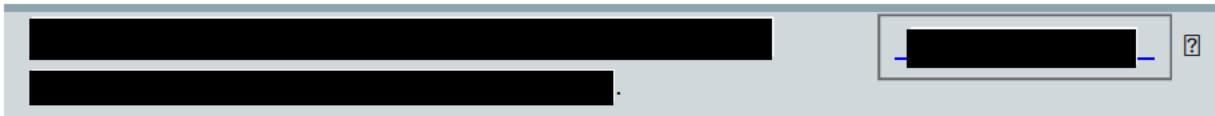
From: [PSC Public Comment](#)
To: [don tom](#)
Subject: RE: Kentucky power rate increase
Date: Monday, September 8, 2025 1:24:00 PM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: don tom [REDACTED]
Sent: Monday, September 8, 2025 10:07 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Kentucky power rate increase



Case # 2025-00257

My name is Donald Thomas I live at [REDACTED] Grayson Kentucky 41143. I am on a fixed income from a injury I suffered on the job after working 25 years in Emergency medical Services. My power bill for the last two months was \$440.00 for August and \$440.00 for September. Because of this I am already not able to keep up with my other bills. I am asking for anything that you can do to stop the increase that Kentucky power is trying to impose on us. You are our advocate to protect us from such monopolizing companies that are trying to take advantage of us. " NO INCREASE"
Thank you for your time.

[Yahoo Mail: Search, Organize, Conquer](#)

From: [PSC Public Comment](#)
To: ["Amanda Cackowski"](#)
Subject: RE: 2025-00257
Date: Monday, September 8, 2025 1:24:00 PM

Case No. 2025-00257

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Thank you for your interest in this matter.

From: Amanda Cackowski [REDACTED]
Sent: Monday, September 8, 2025 10:00 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: 2025-00257

[REDACTED]

[REDACTED]

NO INCREASE!! We already pay a crazy amount!! We cant afford groceries and constant increases from AEP!!

*Angela M Goad
Assistant Attorney General
Office of the Attorney General Office of Rate
700 Capitol Avenue
Suite 20
Frankfort, KY 40601-8204

*Kenneth J Gish, Jr.
Stites & Harbison
250 West Main Street, Suite 2300
Lexington, KY 40507

*Hector Garcia
Kentucky Power Company
1645 Winchester Avenue
Ashland, KY 41101

*Katie M Glass
Stites & Harbison
421 West Main Street
P. O. Box 634
Frankfort, KY 40602-0634

*Harlee P. Havens
Stites & Harbison
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Columbus, OH 43216

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*Toland Lacy
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*Tanner Wolfram
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Columbus, OH 43216